

# MILLARVILLE CAMPGROUND – TERMS & CONDITIONS

Millarville Racing & Agricultural Society is a not-for-profit family facility. Our Island and Creekside campgrounds are operated and maintained solely by volunteer support. We trust our members and guests will act responsibly and be respectful of our campground, our facilities and our buildings.

**ACCOUNTABILITY** - It is each camper's responsibility to read, accept and understand the campground terms and conditions. Failing to follow them will result in a warning, additional charges or eviction.

### CHECK-IN/OUT

Check-in: 2 pm

Check-out: 12 noon

#### **BOOKING & PAYMENT**

All reservations must be done through the Campspot online reservation system <u>https://www.campspot.com/park/millarville-campground</u> and all reservations require full payment at the time of booking.

Where possible, campers should reserve their site online prior to arriving. All campers must be registered to stay overnight in the campground.

Camping Rates are based on a per unit basis and are inclusive of GST. If you would like to book multiple units onto 1 site, they will be charged the same nightly rate as the original unit. We encourage you to let our camp host know of any additional units on your site as we'd like to arrange for payment for these additional units prior to your arrival date. Please contact us at 403-931-3411 Ext 3 or email campground@mras-track.com to provide the additional unit information and to make payment.

#### **HEALTH PRECAUTIONS**

While the province has removed mandatory restrictions/controls, we will continue to implement health precautions required to keep staff, volunteers and guests safe. Those precautions include:

- You, or anyone from your household, should not enter the campground if you are experiencing COVID-19 symptoms.
- Don't visit if you're sick or were recently exposed to someone with COVID-19.

 Continue to wash/sanitize your hands before and after using high-touch shared amenities like washrooms, portable toilets, garbage & recycle bins, and the water fill area.

## AMENITIES

All Sites are un-serviced sites (No Power or Water Hookups)

The Washroom/Shower Building is open daily. MRAS asks guests to please conserve water by limiting shower duration due to our limited water supply.

Each campsite includes a fire pit as well as a picnic table and we have firewood and bagged ice available for sale from our camp hosts.

**CAMPGROUND HOSTS** – Our campground host(s) are located in the Island Campground Site #Island 13. The host is available to respond to any questions or concerns you have, provide campsite directions, and will have firewood and bagged ice available for purchase. Camp host hours are 8:00 a.m. to 8:00 p.m. daily.

**CAMPING UNITS** – Self-contained units with toilet and running water are recommended.

SINGLE TENT & GROUP CAMPING: Is permitted.

**CHILDREN** – Parents are responsible for their children and will be held accountable if their children fail to comply with any of the campground rules. Never leave your children unintended. Our facility is open to the public, so we ask that you supervise your children and know where they are at all times. Our rodeo and sand rings, the racetrack and grandstand as well as all of our buildings are considered off limits.

**CANCELLATION POLICY:** Cancellation notice received 1 week (7 days) or more prior to arrival date - a full refund will be issued less a \$10 admin fee.

Cancellation notice received less than 1 week (7 days) but more than 3 days prior to arrival date will receive a 50% refund.

Cancellation notice received less than 3 days prior to arrival date, will not receive a refund.

Bookings rescheduled inside of 1 week and cancelled at a later date are not entitled to a refund.

All "no shows" without required notification will forfeit all camping fees.

#### LATE ARRIVALS/NO SHOWS

- Please notify the camp host at <u>campground@mras-track.com</u> or 403 931-3411, Ext. 3 of a late arrival.
- A late arrival is a planned arrival after 12:00 p.m. of the day following your scheduled arrival date.

- If notice of a late arrival is not provided and the camper does not register by 12:00 p.m. of the day following the scheduled arrival date, the reservation is considered a "no-show and will be cancelled. The campsite will be released for booking.
- All camping fees will be forfeited for "no shows."

**WATER** - Water is available for filling **water containers only**. The tap is located at the Island Campground exit on the right side beside the portable toilet. Please **DO NOT** wash dishes at the water tap. **Due to our limited water supply, filling trailers is not permitted**. We are asking campers to kindly fill your trailers with water in advance of your arrival date.

**TOILETS & SHOWERS** - There are 3 portable toilets in each of our campgrounds. Please do your part to ensure they are kept respectable for the benefit of all our guests. **MRAS asks guests to please conserve water by limiting shower duration due to our limited water supply.** 

**INTERNET/CELL SERVICE**- There is no Wi-Fi available but cell service is accessible in the campground.

**DUMP STATION** - There are dump station facilities located at the Lions Club Campground in Black Diamond, Diamond Acres RV Storage located right off highway 22X west – 17515 – 53 St SW, Calgary and Sentinel Storage 560 1st Ave NE, Black Diamond behind the RONA. Service fees are applicable for these dump stations.

MAIN GATE – The main gate will be open at 7:00 am and will be locked at 11:00 pm.

**GUESTS** – Day guests are always welcome. The departure time for guests is 11:00 pm.

**PICNIC TABLES** – Please use a cloth or plastic tablecloth/sheet to cover the picnic table at your site before using it.

**PET POLICY** – Pets are welcome at the MRAS campground (please note that, other than registered service dogs, dogs, cats and other similar animals are **NOT** permitted in the market area during the Farmers' market or any other special event). **Owners take full** responsibility and assume full legal and financial liability for any injuries and/or damages resulting from a bite or attack on another person or domestic animal by their dog while on MRAS property.

Pets must be kept on a leash and under control at all times throughout the property including while on the shores of the creek. This includes controlling barking, growling, whining, aggressive behaviour, etc. Pets should not be left unattended or outside at any time without an owner present. Campers are also responsible for cleaning up after their pets and disposing of waste in the garbage bins provided. There are 2 pet bag dispensers and garbage cans provided in both campgrounds.

**CAMPFIRES** – Campfires **must** be contained to the fire pit provided, supervised, properly extinguished at night and before departure. Please **DO NOT** move the firepit from its spot on the campsite. Please ensure your campfire is completely extinguished at the end of your stay before leaving your campsite. Campfires are not permitted during Burning Bans in Foothills County.

**FIREWOOD** – Firewood is available for sale from the campground host for \$10.00/bundle (GST included). Please see your camp host for payment and delivery. Delivery of firewood is between 8:00 am and 8:00 pm daily.

**FIREARMS/FIREWORKS** - Firearms and fireworks and their use is prohibited in the park.

**BAGGED ICE** - Bagged ice is for sale for \$5.00/bag (GST included). Please see your camp host for payment and delivery.

**NOISE** – Quiet hours are 11:00 p.m. to 8:00 a.m. Music, instrument playing, generators etc. must be shut off completely between these hours. At the host's discretion, any excessive noise is cause for eviction. Please note that the MRAS operates under the MD of Foothills No. 31 Community Standards Bylaws. Please be respectful of other guests and our neighbouring properties.

**GENERATOR USE** - Please limit use of generators to 2 hours at a time and ensure that they are placed in a location that does not disturb neighbours, preferably behind your camping unit.

ALCOHOL – Alcohol is restricted to your campsite only.

**VEHICLES** – Vehicles must be parked in the campsite areas only. No off-road vehicles permitted.

**IN CASE OF EMERGENCY** - Call 911 for Fire, EMS or Police. Provide the location of the emergency or the 911 address for the Racetrack, and give details of the emergency. Our 911 address is 306097 - 192 St W Millarville. Gates will be automatically activated by the emergency vehicle called to scene. We recommend that you also meet the emergency vehicle(s) at the front gate exit and activate the gates by following the instructions on the sensor post sign. The Camp Host must also be notified of all campground emergencies.

**GARBAGE & RECYCLING** – It is everyone's responsibility to make sure we pick up after ourselves and to keep the campground looking good for all to enjoy.

- Campers are personally responsible for the cleanliness of their site.
- Campers and Visitors are responsible to dispose of trash in bins provided. Pick up after yourself and dispose of garbage properly. There are 2 garbage bins on site located at the campground entrance. Please do not leave garbage or bottle/cans outside. Secure garbage bags and recyclables in your trailer.
- Recycle your cans and bottles.
- Used propane bottles can be disposed of in the container beside the large garbage bin at the campground entrance.

**WILDLIFE** - Please be aware that there is wildlife in our campground and around our facility throughout the year. We ask that you keep your distance and be cautious of all wildlife while at our facility.

**WATER SAFETY** - During different times in the camping season, the water level and flow of Three Point Creek can change drastically. Please **do not** leave children unattended along the creek banks or at the creek at any time.

**LOST AND FOUND** - Please turn in any items found during your stay to our campground host, or to the office. If you have lost any items during your stay, please do not hesitate to contact our office by phone at: 403-931-3411 Ext 3 to inquire if they have been found.

We would love to hear from you. If you have comments or feedback, please forward these to <a href="mailto:campground@mras-track.com">campground@mras-track.com</a>.

# RELAX, HAVE FUN AND ENJOY YOUR STAY!