

# MILLARVILLE CAMPGROUND - TERMS & CONDITIONS

Millarville Racing & Agricultural Society is a not-for-profit family facility. Our Island and Creekside campgrounds are operated and maintained solely by volunteer support. We trust our members and guests will act responsibly and be respectful of our campground, our facilities and our buildings.

As a not-for-profit society operating primarily through the generous donations of time and funds by our members and volunteers, any illegal activity or vandalism act has a direct financial or time loss, is felt very deeply and has a profound impact on MRAS.

**ACCOUNTABILITY** - It is each camper's responsibility to read, accept and understand the campground terms and conditions. Failing to follow them will result in a warning, additional charges or eviction.

## CHECK-IN/OUT

Check-in: 2 pm Check-out: 12 noon

## **BOOKING & PAYMENT**

**All reservations** must be done through the Let's Camp online reservation system <a href="https://letscamp.ca/camps/millarville-campground">https://letscamp.ca/camps/millarville-campground</a> and all reservations require full payment at the time of booking.

Where possible, campers should reserve their site online prior to arriving. All campers must be registered to stay overnight in the campground.

There is a maximum 14 day consecutive stay in our campgrounds. No extended stays are permitted.

Camping Rates are based on a per unit basis. GST, credit card fees and Let's Camp processing fees are in addition to the per night camping rate. If you would like to book multiple units onto 1 site, they will be charged the same unit rate as the original unit. Let's Camp has the ability to add additional units to your reservation at the time of booking. Any changes/adds to your reservation can be made at any time by logging back into your Let's Camp account.

#### **HEALTH PRECAUTIONS**

While the province has removed mandatory restrictions/controls, we will continue to implement health precautions required to keep staff, volunteers and guests safe. Those precautions include:

- You, or anyone from your household, should not enter the campground if you are experiencing COVID-19 symptoms and are required to isolate.
- Don't visit if you're sick or were recently exposed to someone with COVID-19.
- Continue to wash/sanitize your hands before and after using high-touch shared amenities like washrooms, portable toilets, garbage & recycle bins, and the water fill area.

#### SITE AMENITIES

All Sites are un-serviced sites (No Power or Water Hookups)

Each campsite includes a fire pit as well as a picnic table and we have firewood and bagged ice available for sale from our camp hosts.

**CAMPGROUND HOSTS** – Our campground host(s) are located in the Island Campground Site #Island 13. The host is available to respond to any questions or concerns you have, provide campsite directions, and will have firewood and bagged ice available for purchase. Camp host hours are 8:00 a.m. to 8:00 p.m. daily. Please respect these hours.

## SINGLE TENT & GROUP CAMPING: Is permitted.

**CHILDREN** – Parents are responsible for their children and will be held accountable if their children fail to comply with any of the campground rules. Never leave your children unintended. Our facility is open to the public, so we ask that you supervise your children and know where they are at all times. Our rodeo and sand rings, the racetrack and grandstand as well as all of our buildings are considered off limits.

**CANCELLATION POLICY:** Cancellation notice received 1 week (7 days) or more prior to arrival date - a full refund will be issued less a \$10 admin fee.

Cancellation notice received less than 1 week (7 days) but more than 3 days prior to arrival date will receive a 50% refund. Cancellation notice received less than 3 days prior to arrival date, will not receive a refund. Bookings rescheduled inside of 1 week and cancelled at a later date are not entitled to a refund. All "no shows" without required notification will forfeit all camping fees.

# LATE ARRIVALS/NO SHOWS

- Please notify the camp host at campground@mras-track.com or 403 931-3411, Ext. 3 of a late arrival so that arrangements can be made for gate access after hours if necessary.
  - · A late arrival is a planned arrival after 12:00 p.m. of the day following your scheduled arrival date.
  - If notice of a late arrival is not provided and the camper does not register by 12:00 p.m. of the day following the scheduled arrival date, the reservation is considered a "no-show and will be cancelled. The campsite will be released for booking.
  - All camping fees will be forfeited for "no shows".

**WATER** - Water is available for filling **water containers only**. The tap is located at the Island Campground exit on the right side beside the portable toilet. Please **DO NOT** wash dishes at the water tap. **Due to our limited water supply, filling trailers is not permitted**. We are asking campers to kindly fill your trailers with water in advance of your arrival date.

WASHROOM/SHOWERS AND PORTABLE TOILETS - The Washroom/Shower Building is open daily. MRAS asks guests to please conserve water by limiting shower duration due to our limited water supply.

There are 3 portable toilets in each of our campgrounds. Please do your part to ensure they are kept respectable for the benefit of all our guests.

**DISH WASH STATION –** A station for washing dishes is located behind the washroom/shower building. Please dispose of all garbage in the receptacles and ensure you leave the wash station clean and tidy after use.

INTERNET/CELL SERVICE- There is no Wi-Fi available, but cell service is accessible in the campground.

**DUMP STATION** - There are dump station facilities located at the Lions Club Campground in Black Diamond, Diamond Acres RV Storage located right off highway 22X west – 17515 – 53 St SW, Calgary and Sentinel Storage 560 1st Ave NE, Black Diamond behind the RONA. Service fees are applicable for these dump stations.

MAIN GATE – The main gate will be open at 7:00 am and will be locked at 11:00 pm.

**GUESTS** – Day guests are always welcome. The departure time for guests is 11:00 pm.

PICNIC TABLES - Please use a cloth or plastic tablecloth/sheet to cover the picnic table at your site before using it.

**GAMES FOR SIGN OUT** - There are also games available for sign out, please ask your hosts for more details.

**PLAYGROUND** - Our agriculturally-themed playground is much loved by children and adults alike. Many stories have been shared about delighted children and their families enjoying our playground so much that the children don't want to leave! From the barn play structure to the tractor, farm animals and every other piece of equipment, our playground is a hit. It is a credit to all the volunteers who worked to make it a reality and to everyone who donated funds. For children ages 2 to 12, adult supervision is strongly recommended. Please play safe and use at your own risk.

**PET POLICY** – Pets are welcome at the MRAS. Owners take full responsibility and assume full legal and financial liability for any injuries and/or damages resulting from a bite or attack on another person or domestic animal by their dog while on MRAS property.

Pets must be kept on a leash and under control at all times throughout the property including while on the shores of the creek.

This includes controlling barking, growling, whining, aggressive behaviour, etc. Pets should not be left unattended or outside at any time without an owner present. Campers are also responsible for cleaning up after their pets and disposing of waste in the garbage bins provided. There are 2 pet bag dispensers and garbage cans provided in both campgrounds.

**Please note** -Other than registered service dogs, all other dogs, cats and other similar animals are **NOT** permitted in the market area during the Farmers' market or any other special event on MRAS facility grounds or buildings.

**CAMPFIRES** – Campfires **must** be contained to the fire pit provided, supervised, properly extinguished at night and before departure. Please **DO NOT** move the firepit from its spot on the campsite. Please ensure your campfire is completely extinguished at the end of your stay before leaving your campsite. Campfires are not permitted during Burning Bans in Foothills County. Personal propane fit pits are permitted but these same rules apply.

**FIREWOOD** – Firewood is available for sale from the campground host for \$10.00/bundle (GST included). Please see your camp host for payment and delivery. Delivery of firewood is between 8:00 am and 8:00 pm daily.

BAGGED ICE - Bagged ice is for sale for \$5.00/bag (GST included). Please see your camp host for payment and delivery.

FIREARMS/FIREWORKS - Firearms and fireworks and their use is prohibited on the MRAS property.

**NOISE** – Quiet hours are 11:00 p.m. to 8:00 a.m. Music, instrument playing, generators etc. must be shut off completely between these hours. At the host's discretion, any excessive noise is cause for eviction. Please note that the MRAS operates under the MD of Foothills No. 31 Community Standards Bylaws. Please be respectful of other guests and our neighbouring properties.

**GENERATOR USE** - Generators must be campground friendly and can be run from 8:00 am to 10:00 pm. Please limit use of generators to 2 hours at a time and ensure that they are placed in a location that does not disturb neighbours, preferably behind your camping unit. Generators are not to be left running unattended.

**ALCOHOL** – Alcohol is restricted to your campsite only.

**VEHICLES** – Vehicles must be parked in the campsite areas only. No off-road vehicles permitted.

**IN CASE OF EMERGENCY -** Call 911 for Fire, EMS or Police. Provide the location of the emergency or the 911 address for the Racetrack, and give details of the emergency. **Our 911 address is 306097 - 192 St W, Millarville**. Gates will be automatically activated by the emergency vehicle called to scene. We recommend that you also meet the emergency vehicle(s) at the front gate exit and activate the gates by following the instructions on the sensor post sign. <u>The Camp Host must also be notified of all campground emergencies</u>.

**GARBAGE & RECYCLING** – It is everyone's responsibility to make sure we pick up after ourselves and to keep the campground looking good for all to enjoy.

- Campers are personally responsible for the cleanliness of their site.
- Campers and Visitors are responsible to dispose of trash in bins provided. Pick up after yourself and dispose of garbage properly. There are 2 garbage bins on site located at the campground entrance. Please do not leave garbage or bottle/cans outside. Secure garbage bags and recyclables in your trailer.
- Recycle your cans and bottles.
- Used propane bottles can be disposed off in the container beside the large garbage bin at each campground entrance.

**WILDLIFE** - Please be aware that there is wildlife in our campground and around our facility throughout the year. We ask that you keep your distance and be cautious of all wildlife while at our facility.

**WATER SAFETY** - During different times in the camping season, the water level and flow of Three Point Creek can change drastically. Please **do not** leave children unattended along the creek banks or at the creek at any time.

**LOST AND FOUND -** Please turn in any items found during your stay to our campground host, or to the office. If you have lost any items during your stay, please do not hesitate to contact our office by phone at: 403-931-3411 Ext 3 to inquire if they have been found.

We would love to hear from you. If you have comments or feedback, please forward these to campground@mrastrack. com.